

Tips for using the Patient Choice Online Directory

When searching for a provider, be sure to see all of your options

With the Patient Choice network, it's important to receive care from providers that are affiliated with your selected Care System. Some network providers are available to you no matter which Care System you are enrolled in, but may not always show up in your search results. These providers are listed as "Available to all plan participants," in the online directory and can be accessed without a referral. To locate these providers follow the steps below:

1.) Use the default settings for both Care System and Cost Group

In some cases, providers may not show up in your search results if you search by a specific Care System or cost group. If you are looking for a specific provider or interested in seeing more providers from which to choose, try searching the directory without indicating a Care System or Cost Group preference.

To search for providers that are "Available to all plan participants," choose "No Preference" for Care System and "Include All" for Cost Group.

2.) Verify Care System/Network Affiliation

Once you enter your search criteria and obtain results, you'll need to check the "Care System/Network" information for each provider. If the provider is listed as "Available to All Plan Participants," then no referral is required to access care from the provider.

Note: Please verify Care System / Network affiliation prior to seeking services.

Provider	Address	Center/Facility Type	Care System/Network	Map
Target Clinic	900 Nicollet Mall Minneapolis, MN 55403 (612) 338-0085	Convenience Care	View	Map It!
Boynton Health Services - Gopher Quick Clinic - Coffman Memorial Union	300 Washington Ave SE 1st Fl Minneapolis, MN 55455 (612) 624-529	Convenience Care	View	Map It!
Boynton Health Services - Gopher	410 Church S Minneapolis			

Note: Please verify Care System / Network affiliation prior to seeking services.

Care System/Network	Code	Cost Group
Available to All Plan Participants	MG	N/A

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Finding certain types of providers

For some services, it's not always easy to know where to look. Check out the tips below to help you find:

- [Convenience Care](#) (includes MinuteClinic[®] and Target ClinicSM)
- [Durable Medical Equipment](#) (includes diabetic supplies, home medical equipment and other general medical supplies)
- [Optometry](#) for routine eye exams (includes many retail stores that also sell prescription eyewear. Please note that you will need to check your *Summary Plan Description* or contact your Plan Administrator to verify coverage for other vision related services.)
- [Prosthetics and Orthotics](#) (includes mastectomy supplies)
- [Urgent Care/After-Hours Care](#)

Convenience Care

1. Under Select a Search Type, choose "*Find Other Health Care Services.*"
2. Enter the city & state or ZIP code you'd like to search
3. Select the distance you are willing to travel.
4. Under Refine your search, Service Type, choose "*Convenience Care.*"
5. Make sure "*No Preference*" is selected for Care System and "*Include All*" is selected for Cost Group.
6. Click "*Submit*"
7. From your search results, choose a provider and select "*View Care System/Network*" to see their Care System affiliations. If "Available to All Plan Participants" is listed, no referral is required to access this provider.

Durable Medical Equipment (DME)

1. Under Select a Search Type, choose "*Find Other Health Care Services.*"
2. Enter the city & state or ZIP code you'd like to search.
3. Select the distance you are willing to travel. Choose 60+ mile radius to include regional and national providers such as EdgePark Surgical, Mini Med, Lincare, and Apria. Note: Many supplies can be ordered via phone or online and shipped to your home.
4. Under Refine your search, Service Type, choose "*Durable Medical Equipment.*"
5. Make sure "*No Preference*" is selected for Care System and "*Include All*" is selected for Cost Group.
6. Click "*Submit*"
7. From your search results, choose a provider and select "*View Care System/Network*" to see their Care System affiliations. If "Available to All Plan Participants" is listed, no referral is required to access this provider.

Optometry

1. Under Select a search type, choose "*Find a Clinic.*"
2. Enter the city & state or ZIP code you'd like to search.
3. Select the distance you would be willing to travel.
4. Under Refine your search, Service Type, choose "*Optometry.*"
5. Make sure "*No Preference*" is selected for Care System and "*Include All*" is selected for Cost Group.
6. Click "*Submit*"
7. From your search results, choose a provider and select "*View Care System/Network*" to see their Care System affiliations. If you see "Available to All Plan Participants" is listed, no referral is required to access this provider.

Prosthetics and Orthotics

1. Under Select a search type, choose "*Find Other Health Care Services.*"
2. Enter the city & state or ZIP code you'd like to search.
3. Select the distance you would be willing to travel.
4. Under Refine your search, Service Type, choose "*Prosthetics and Orthotics.*"
5. Make sure "*No Preference*" is selected for Care System and "*Include All*" is selected for Cost Group.
6. Click "*Submit*"

7. From your search results, choose a provider and select “*View Care System/Network*” to see their Care System affiliations. If you see “Available to All Plan Participants” is listed, no referral is required to access this provider.

Urgent care/After-Hours Care

1. Under Select a search type, choose “*Find Other Health Care Services.*”
2. Enter the city & state or ZIP code you’d like to search.
3. Select the distance you would be willing to travel.
4. Under Refine your search, Select the Service Type, choose “*Urgent/After Hours Care.*”
5. Make sure “*No Preference*” is selected for Care System and “*Include All*” is selected for Cost Group.
6. Click “*Submit*”
7. From your search results, choose a provider and select “*View Care System/Network*” to see their Care System affiliations. If you see “Available to All Plan Participants” is listed, no referral is required to access this provider.